



# TAKE CARE OF YOUR **SMILE**

JOIN OUR MEMBERSHIP PLAN TODAY

From only  
**£14.20 per  
month**

Welcome to Glen Dental. We aim to provide the best quality dental care to help patients achieve optimum oral health, our goal is a lifetime smile with natural teeth.

We put our patients at the heart of everything we do. We take the time to get to know every patient personally, to ensure you receive the best possible care. We constantly strive to provide the highest level of care and treatment by ensuring patient involvement in every stage of treatment, and to ensure that each visit is a calm, relaxing and comfortable one.

WHY JOIN OUR MEMBERSHIP PLAN?

Our **Smile Plan** and **Smile Plan Plus** membership plans are designed for patients who wish to attend the practice on a regular basis and have peace of mind that their routine dental care is covered. For a small monthly payment, we will provide you with a comprehensive maintenance, prevention and treatment programme.

WHAT DOES OUR PLAN INCLUDE?

	Smile Plan £14.20 per month	Smile Plan Plus £22.10 per month
Two dental health checks per year	✓	✓
Screening for mouth cancer and gum disease	✓	✓
All necessary small x-rays and photographs	✓	✓
Two hygiene appointments with the dentist*	✓	✓
Two additional hygiene appointments with the hygienist**	✗	✓
15% discount on most dental treatment***	✓	✓
Dispensing of most antibiotics	✓	✓
Out of hours' emergency call out	✓	✓
Access to Global A & E Assistance Scheme	✓	✓
Worldwide emergency call out	✓	✓

\*The provision of healthy mouth checks and hygiene visits is subject to receipt of six consecutive monthly payments

\*\*The provision of additional hygiene visits with the hygienist is subject to receipt of three consecutive monthly payments

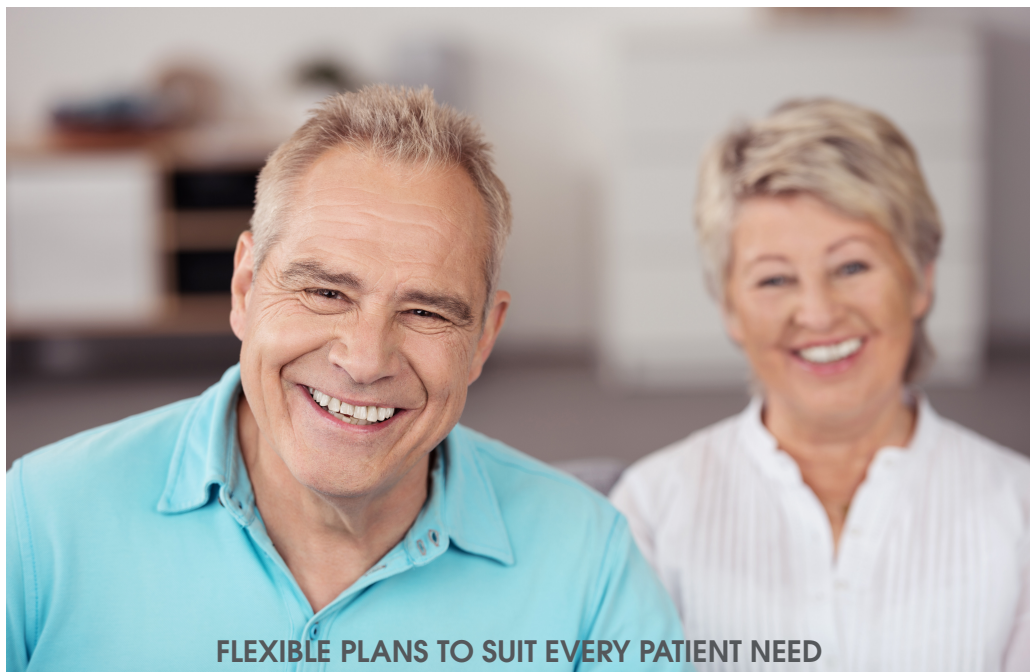
\*\*\* Discounts only apply to treatments carried out at the practice. Exclusions apply (Orthodontics, Teeth Whitening and Facial Aesthetics)

## Our Smile Plan is £14.20 per month and covers:

- Two dental health checks per year. This includes a mouth cancer screening, all necessary small x-rays and photographs.
- Two hygiene appointments with the dentist\* including a thorough assessment of your gum health, techniques to prevent gum disease, periodontal advice, and most of all, the thorough removal of built up plaque that causes decay and a polish that refreshes your smile.
- 15% discount on most dental treatment\*\*\* required including cosmetic dentistry (excludes Teeth Whitening, Orthodontics and Facial Aesthetics).
- 12-month guarantee on all restorative work (provided due care has been taken).
- Priority appointments for your convenience.
- Dispensing of most antibiotics.
- Eligibility to request assistance from the Global A & E Assistance Scheme.
- Worldwide emergency call out.

## Our Smile Plan Plus is £22.10 per month and covers all of the above benefits and:

- **Two additional hygiene appointments with the hygienist\*\*** including a thorough assessment of your gum health, techniques to prevent gum disease, periodontal advice, and most of all, the thorough removal of built up plaque that causes decay and a polish that refreshes your smile



**FLEXIBLE PLANS TO SUIT EVERY PATIENT NEED**

## HOW DO I JOIN?

Joining is really simple. All you have to do is complete the direct debit mandate and registration form at reception. The monthly amount will be collected on, or just after, the 1st of the month. An initial administration fee of £8.00 will be collected with your first payment only. Direct Debit is simple, safe and a great way of budgeting for your essential dental needs and of course you are covered by the direct debit guarantee.

## WHAT HAPPENS NEXT?

Our dental plan is administered by Patient Plan Direct. When you become a member, our reception team will email you with a copy of the Worldwide Dental Emergency Assistance Scheme Handbook. You should then receive an email notification from Patient Plan Direct detailing your registration number & when the first payment will be collected followed by subsequent payments.

## HOW WILL I RECOGNISE THE PAYMENT ON MY BANK STATEMENT?

Your monthly repayment will be shown as 'Dental Practice'. Our dental practice name will not appear on your statement as we have contracted Patient Plan Direct to administer our membership plan.

## WHO DO I NOTIFY IF MY BANK DETAILS CHANGE?

You should contact the reception team here at the practice who will liaise with you regarding your change in details.

## WHAT HAPPENS IF MY CIRCUMSTANCES CHANGE?

There is a minimum contract term of 12 months. You can give notice to end your contract at one calendar month's notice simply by contacting the practice & Patient Plan Direct.

### GLOBAL DENTAL A & E ASSISTANCE SCHEME

Our dental plans include access to a Global Dental Accident and Emergency Assistance Scheme. The Scheme is established to offer support to patients who request assistance or treatment following an accident, a dental emergency, are diagnosed with mouth cancer. Whilst the scheme aims to provide benefits in most cases, the scheme is a wholly discretionary scheme, not an insurance scheme. It has no obligation to provide benefits and the Scheme Manager will look at each request individually to decide whether or not to provide benefits. Further details are available from the practice or you can visit [www.globaldentalscheme.co.uk](http://www.globaldentalscheme.co.uk) to find out more.

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